PAUS.

FRONT OF HOUSE TEAM

We're looking for people to join our front of house team to provide friendly and professional service to guests and visitors of PAUS. This is a customer-facing role for people with good customer service skills and a positive attitude towards working with other team members. We are looking for people to fill roles in the different areas of PAUS - Bathing Space, Hilltop Bistro, Meadows.

Candidate requirements:
- Exceptional customer service
- Caring personality
- Ability to work within a team as well as independently and on own initiative
- Willing to work outdoors in any weather
- Good language and communication skills
- Experience of a customer-facing role ideal but not essential

Responsibilities:
Preparing the public areas before opening and keeping them tidy throughout the day; working at the reception checking visitors in; explaining the spa etiquette and observing that it is being followed by all bathers; following end of day procedures and ensure all equipment is tidy and put away; serving and and preparing drinks; serving food and supporting the kitchen staff if and when required; supporting your team members in other areas; answering customer queries and being knowledgeable about health benefits of outdoor bathing, upcoming PAUS events, bookings and availability etc.

Place of work:
PAUS.
Toft road, Bourn, CB23 2TT

Pay & hours:
£9-£11 per hour depending on experience (if you are under 23, National Minimum Wage according to your age)

Between 15-40 hours per week. Multiple roles are available.

PAUS is open Monday to Sunday (Bathing & Hilltop Bistro Thursday-Sunday only) and for special events and occasions. Standard shifts are 9am-7pm with a possibility to work shorter hours if required or needed. Uniforms, light lunch, coffee and tea are provided;

Benefits:
Use of the facilities outside of working hours *
Spouse/partner/parent free use of the facilities up to two times per month *
15% discount for friends and family on PAUS in-house offerings
*subject to availability